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October 2019 – Present	Experience Manager (Project Manager) ASAP! Creative Management
	Select Project List:
	The Roots Picnic (Fairmount Park, Philadelphia) 313 Day (Little Caesars Arena, Detroit)
	M. Night Shyamalan Foundation: Shyamaween (Philadelphia)
	Snapchat x Day Trip Festival (The Queen Mary, Long Beach)
	AMAC Airport Business Diversity Conference (Vertiport, Chicago)
	 Create and customize visually compelling content using Canva for both internal use and client-facing documents.
	 Collaborate with colleagues and partners to define project scopes and objectives.
	• Build and manage knowledge management systems customized for client's specific needs.
	• Effectively manage budgets of up to \$100,000, ensuring optimal allocation of funds and reducing extraneous expenses.
	• Track project performance, analyze KPIs, and communicate anticipated successes and setbacks.
	• Develop strategic plans for data management, staff onboarding, and other needs as required to contribute to overall company success.
November 2019 –	Business Manager
April 2023	Provisor Law
	• Developed and implemented SOPs, leading to a 15% reduction in costs and improved team productivity.
	• Boosted sales by 37% annually with the introduction of project management software.
	 Drafted key corporate-related documents and identified additional service offerings for clients, increasing company value.
	 Provided critical data analytics on sales and accounting to support C-suite understanding of daily activities.
August 2018 –	Special Events Coordinator
March 2020	The Kreate Group
	Select Project List:
	Leading Women Defined (Ritz Carlton, Laguna Niguel)
	Black Girls Rock! (NJ Performing Arts Center, Newark)
	Soul Train Awards (Orleans Arena, Las Vegas)
	BET Awards (Peacock Theatre, Los Angeles)
	• Acted as a pivotal liaison between clients and internal teams, maintaining a 98% satisfaction rate in client surveys regarding communication and information flow.
	information flow.
	• Supervised and managed a team of up to 10 contractors across various disciplines, effectively coordinating deliverables and deadlines.
	 Oversaw day-of event needs, including setup & breakdown, staff & vendor
	management, and ad hoc problem-solving.
	 Managed staff travel schedules & lodging arrangements.

November 2018 – November 2019	 Procured items for rent or purchase while adhering to event budgets. <i>Leasing Agent</i> Greystar Management (The Girard / The Ludlow) Excelled as a top-performing leasing agent on the Lease Up team for the East Market project, notably at The Girard. Consistently secured new residential leases, leading the team in sales performance, and achieving a ranking of #1 agent. Organized & executed a variety of events targeted at both resident engagement and lead generation for potential prospects. Audited & reformatted the property's daily/weekly reports to provide a more comprehensive overview of property performance and projected occupancy status.
November 2017 – September 2018	 Operations Manager KMT Event Group Implemented efficient tracking and reporting systems for event planning and back-end operations, resulting in streamlined processes and increased productivity. Developed comprehensive marketing materials & communications to drive client engagement, including client contracts, marketing emails, social media posts, new hire documents, FAQs, and more. Managed a team of interns and day-of coordinators to ensure all events were adequately staffed, achieving seamless execution and positive client feedback. Consulted with clients to determine their planning needs & created customized action plans. Assisted with planning and organizing all practical aspects of events, including contract review & negotiation, room setup, creation of budgets, and sourcing vendors.
October 2015 – May 2018	 Leasing Manager Westminster Management (The Schmidt's Commons) Developed & implemented procedures to improve deal tracking & reporting, new agent training, and other internal systems. Managed a full-site audit, including photographs and floorplan development of 500 apartments across 8 buildings. Remained the top-selling agent over the course of nearly 3 years while also overseeing all leasing staff training and scheduling. Collaborated with on-site businesses to promote their goods & services to new move-ins.
September 2009 – December 2015	 Tour Manager / Brand Ambassador / Product Specialist Independent Contractor Represented and promoted a diverse range of nearly 100 national brands through collaboration with various organizations, including Capital Wine & Spirits, TEAM Enterprises, Showtime Sports, ABC Family, Samsung, and more. Demonstrated effective problem-solving skills by proactively anticipating and resolving issues as a supervisor for events. Played an integral role in social media management by creating content and developing strategies.